Reservation Terms

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Check in : 14:00
Check out : 12:00

Prices

Kallisti Studios reserves the right to change the prices listed on the web site http://www.kallisti-studios.gr at any time without prior notice.

Payment

For reservations made via our website, it is required to make a 25% deposit of the total reservation amount payable to our bank account.
An electronic reservation receipt (voucher) for every reservation will be mailed out to the customer, who is then required to present it upon arrival, whilst checking in for the offered services.

Cancellations & Modifications

Extension of stay:
In case the client wishes to extend their reservation during their stay in the kallisti Studios, the company cannot guarantee the prolonging of their stay in the same room, or even in the same hotel.

In case the client wishes to extend their reservation prior to their arrival at the Kallisti Studios, the client must contact the booking department of the Studios as soon as possible.

Modifications:
If the client wishes to change the days of his stay at the Kallisti Studios, he must contact the booking department as soon as possible.
In case the client wishes to shorten the duration of his stay after his arrival at the Kallisti Studios, no refund is available. In any case, clients should contact the booking department of the hotel as soon as possible.

Cancellation of reservation:
In case the client wishes to cancel their reservation, they must contact the booking department of the Kallisti Studios as soon as possible.
The client reserves the right to cancel their reservation at any time pending the following sanctions:

Cancellation fee:

* A no- show of the client at the hotel or a cancellation of reservation less than 15 days prior to arrival date incurs a cancellation fee that amounts to the total amount of the advance reservation deposit.
* A cancellation made more than 20 days prior to arrival is entitled to refund of the whole reservation deposit.

The refund of the reservation deposit to the client by the company is realized either via a deposit to the bank (the bank fees are covered by the client).

* Departure is until 12 o'clock noon.

* Surcharge of 50% at departure until 18:00, and 100% after 18:00